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Patient Terms of Acceptance

At PureChiro Clinic we value the commitment of our patients to their health and well-being. In order to provide you with the best possible care and ensure the smooth operation of our clinic, we ask that you read and accept the following terms:

1. **Appointment Attendance:** a. I understand that consistent attendance at scheduled appointments is crucial for my progress and overall treatment effectiveness. b. I agree to make every effort to attend all scheduled appointments at the designated time.
2. **Advance Notice for Rescheduling:** a. In the event that I need to reschedule or cancel an appointment, I agree to provide PureChiro Clinic with at least 48-hours advance notice. b. I understand that failing to provide adequate notice may result in inconvenience to the clinic and possible cancellation fees.
3. **Rescheduling Procedure:** a. I acknowledge that rescheduling or cancelling appointments should be done by contacting PureChiro Clinic directly via phone or email. b. I agree to follow the clinic's rescheduling procedure to ensure timely adjustments to my appointment schedule.
4. **Late Arrival Policy:** a. I understand that arriving late for an appointment may result in a shortened session or the need to reschedule. b. I acknowledge that PureChiro Clinic will make reasonable efforts to accommodate late arrivals, but cannot guarantee the full duration of the appointment.
5. **No-Show Policy:** a. I understand that failing to attend a scheduled appointment without prior notice may be considered a "no-show." b. I acknowledge that repeated no-show occurrences may result in additional fees or the inability to schedule future appointments.
6. **Digital Voice Record & Documentation Processing:** I understand that for documentation purposes PureChiro Clinic takes real time audio transcriptions for better processing of clinical notes. The data obtained will be processed under GDPR & ICO 27001 legislation and be in keeping with our Privacy Policy. If not agreed, we would try to mitigate by making the appointment longer for less efficient documentation processing but this is likely to incur an additional charge.
7. **Commitment to Treatment Plan:** a. I agree to actively participate in my treatment plan as recommended by my chiropractor. b. I understand that adherence to the treatment plan, including attendance at scheduled appointments, is essential for achieving optimal results.
8. **Communication with Clinic Staff:** a. I agree to communicate openly and honestly with the staff at PureChiro Clinic regarding any concerns or difficulties I may encounter during treatment. b. I understand that clear communication is vital for ensuring the effectiveness of my care.

By accepting these terms, I affirm my commitment to my health and well-being, as well as my understanding of the importance of attendance and communication in the treatment process.